



# Quick Start Guide

**Getting Started:**

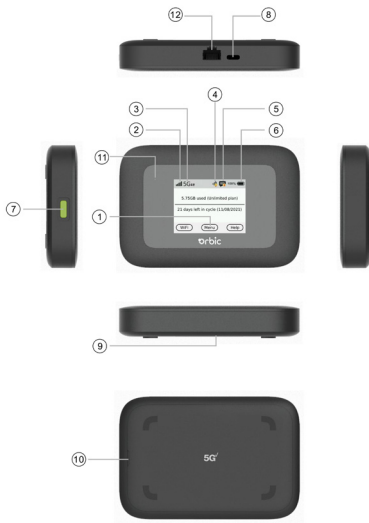
Thank you for choosing Orbic Speed 5G LTE mobile hotspot device.

**Note:**

This Quick User Guide provides the basic operations of the Orbic Speed 5G.

## General Appearance

1. Menu Key
2. Signal strength icon
3. Network mode icon
4. Wi-Fi signal icon
5. Battery indicator
6. Unread message icon
7. Power button
8. USB Type-C port
9. Battery cover
10. Cut out to remove back cover
11. Indicator Lamp
12. RJ45 (Ethernet port)



1.

## Inserting and Charging the Battery

1. Use the thumb catch at the bottom of your Orbic Speed 5G to open the battery cover and align the battery contacts with the terminals in the battery compartment as shown. Push the battery down until it clicks into place. (Figure 1 and 2)



Figure 1



Figure 2

2. Place the battery cover over the battery compartment and press it downward until it clicks into place. (Figure 3)



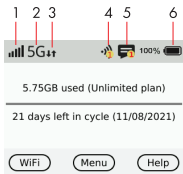
Figure 3

3. Your Orbic Speed 5G comes with charger and cable. To charge: Plug one end of the charger into an electrical outlet and the other end into the Orbic Speed 5G Type-C Port. (Figure 4)



Figure 4

## Display Layout and Icons



### Description

1. Signal strength icon.
2. Network mode icon.
3. Send/receive data activity arrows.
4. Wi-Fi signal and number of access users.
5. The number of unread messages; maximum is 100.
6. Battery strength indicator, if battery capacity is lower than 20%, this icon is red.

### Notes:

- The SIM card **MUST** remain in your Orbic Speed 5G when in use. Once the SIM card has been inserted into the Orbic Speed 5G, do not remove!
- It is best to remove the SIM card once the device is powered OFF.
- Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water or dirt.

## Navigating Through the Orbic Speed 5G

These are the main menu screens in addition to the home screen.



## Removing and Replacing the 5G LTE SIM Card

1. Power OFF the Orbic Speed 5G. Remove the battery cover and take out the battery.
2. Gently slide the SIM card tray to unlock and remove the SIM card.
3. Place the SIM card with the gold contacts facing down. Gently slide the SIM card tray up to lock tray.



## Setting up Wi-Fi connection

1. Press and hold the "Power" button for 3 seconds until the welcome logo is displayed on the Screen, and Wi-Fi is ON.
2. Use your PC/Phone/Tablet to search the wireless network connection with the Wi-Fi's SSID of "Verizon R500LXX" input password and click "Connect". Then enter the correct PASSWORD.

Note: From the homescreen select Wi-Fi > Wi-Fi Name/Password



## Logging into the Device Management Website

1. Make sure your device (PC/Phone/Tablet) is connected to the Orbic Speed 5G via Wi-Fi.
2. Open the browser, and enter <http://my.mobilehotspot> or <http://192.168.1.1> in the address bar.



3. Enter password, and click "Login". The administrator has the right to check and modify configuration permission.

Note: The password is the same used on the device Wi-Fi connection.

## How to change the SSID & Password

1. Log in to <http://my.mobilehotspot> or <http://192.168.1.1> and enter the management page.
2. Go to Configuration, Wi-Fi, Primary Network, and then you will see the "Wi-Fi Name (SSID)" and "Password". Make sure you delete the old name and password and enter the new name and password as you like.
3. Select "Save changes" button, wait for the screen to display prompting "please wait...", then close the webpage and connect to the Wi-Fi and login in again.



## Restore Factory Settings

If you are uncertain of which Wi-Fi settings you have configured or changed, there are two ways you can restore the factory defaults.

Option 1: Log into Device Management Website to restore to factory default settings.

Option 2: Press and hold "Reset" button in the battery compartment for more than 5 seconds. See figure 5.

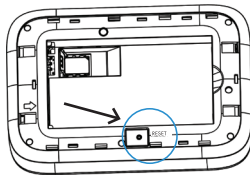


Figure 5

Note: Reset button will delete all the device's user-defined Wi-Fi settings and restore Admin setting and Wi-Fi setting to factory default.

## Troubleshooting:

If you are having trouble with Orbic Speed 5G, here are a few things you can do to get it to function properly.

1. If the Orbic Speed 5G is not responsive, reboot it by pressing the “Power” button for about 8 seconds.
2. Restore factory settings.

## Q&A

Q: What if the SSID fails to connect?

1. Check if you entered the correct password.

Q: What if there is no network in your Hotspot?

You can try the following solutions:

1. If you are inside a building or near a structure that may be blocking the signal, change the position or location of the device. For example, try moving the device closer to a window.
2. Restart your device and try again.

Q: What if I forget my Wi-Fi key?

1. You can find your Wi-Fi key in the Wi-Fi info page on your Hotspot screen
2. You can also reset the device to factory default by pressing the reset button for 5 seconds.

Q: What if my data connection fails?

1. You might be in a low network area . Try moving to a location with better reception.

Q: What if my Hotspot cannot connect to the internet when traveling internationally?

1. You can check if the data roaming function is enabled in WEB UI/Mobile connection.
2. Make sure you have international roaming enabled on your plan. Contact your service provider before you travel.



## To the Owner

- Some electronic devices, such as the electronic system of vehicles, are susceptible to electromagnetic interference sent by your device if inadequately shielded. Please consult the manufacturer of your device before using if necessary.
- Operating your device may interfere with medical devices like hearing aids and pacemakers. Please always keep them more than 20 centimeters away from such medical devices when they are turned on. Turn your device off if necessary. Consult a physician or the manufacturer of the medical device before using your device.
- Be aware of the usage limitation when using your device at places such as oil warehouses or chemical factories, where there are explosive gases or explosive products being processed. Turn OFF your device if required.
- The use of electronic transmitting devices is forbidden in aircrafts, at gas stations, and in hospitals. Please observe and obey all warning signs and power OFF your device in these conditions.
- Do not touch the inner antenna area if not necessary; it will affect your device's performance.
- Keep your device away from little children as it may cause injury if used as a toy.
- Do not touch the metallic parts of your device when the device is operating as this may cause burns.

## Using Your Device

- Please use original accessories or accessories that are authorized. Using any unauthorized accessories may affect your device's performance, and violate related national regulations about telecom terminals.
- Avoid using your device near or inside metallic structures or establishments that can emit electromagnetic waves; it may influence signal reception.
- Your device is not waterproof. Please keep it in a cool and dry place.
- Sudden temperature change can produce moisture on the device . Use once it is completely dry.
- Handle your device carefully. Do not drop, bend, or strike it; your device may get damaged.
- Get your device repaired by authorized technicians only.
- An operating temperature range of -10°C - +40°C and humidity range of 5% - 95% are recommended.

## Support and More



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International travel  
For features and rates when outside the US,  
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## Additional Information

Your wireless device and third-party services Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

